

QUEENSLAND COUNTRY BANK
'50k Your Way!'

Terms and Conditions

1. Promoter:

Queensland Country Bank Limited (**QCB**) (ABN 77 087 651 027), Level 1, 333 Ross River Road, Aitkenvale QLD 4814. The Promoter can be contacted on 1800 075 078.

2. Promotion Period:

The Promotion will run from 9.00am (AEST) on Thursday, 20 August 2026 until 8.00am (AEST) on Monday, 4 January 2027. Entries must be received by the Promoter within this period to be eligible.

3. Eligibility Criteria:

To be eligible to enter the Promotion, an entrant must, during the Promotion Period:

3.1 Eligible Persons

- (a) Be an individual who is aged 18 years or over;
- (b) Be a current resident of Queensland, Australia;
- (c) Enter using either or both of the following entry methods:

Method 1 – Website Entry Method

Complete and submit the official online entry form and provide all requested information, including their full name, email address and telephone number at www.queenslandcountry.bank/50k-your-way during the Promotion Period;

or

Method 2 – Ticketek Entry Method

Purchase one or more Brisbane Heat tickets through the Ticketek website during the Promotion Period and provide any required consent to participate in the Promotion.

By entering the Promotion through Method 2, entrants consent to:

Ticketek, and/or Brisbane Heat providing their personal information to the Promoter for the purposes of administering the Promotion, verifying eligibility, conducting the draw, contacting entrants and awarding the Prize.

- (d) agree to these Terms and Conditions.

No purchase is necessary to enter the promotion. Eligible Persons may enter free of charge via Method 1 - Website Entry Method.

3.2 Additional Entry

An eligible entrant may receive a maximum of two (2) entries into the Promotion as follows:

- (a) one (1) entry upon completing Method 1 or Method 2 above; and
- (b) one (1) additional entry where an entrant who entered via Method 1 subsequently enters via Method 2, or where an entrant who entered via Method 2 subsequently enters via Method 1, during the Promotion Period.

No entrant may receive more than two (2) entries.

3.3 Excluded Persons

The following persons are not eligible to enter the Promotion:

- (a) directors, officers, employees and contractors of:
 - Queensland Country Bank Limited;
 - Queensland Cricket;
 - Brisbane Heat;
 - Cricket Australia;
 - Cricket Australia Member Organisations; and
 - any agency, supplier or company directly associated with the administration of the Promotion;
- (b) the Immediate Family Members of any person listed in clause 3.3(a).

For the purposes of these Terms and Conditions, **Immediate Family Member** means a spouse, de facto partner, parent, child, sibling or any other family member residing at the same residential address as the relevant person.

3.4 Promotional Activity and Prize Acceptance

As a condition of accepting the Prize, the winner must:

- (a) consent to the Promoter publishing their name, suburb of residence, image, likeness and/or voice for promotional and publicity purposes in connection with the Promotion, without additional compensation;
- (b) participate in publicity, marketing activities, interviews, photography, filming and other promotional content relating to the Promotion as reasonably requested by the Promoter;
- (c) consent to the collection, publication, reproduction, use and communication of their name, image, likeness, voice, statements and promotional content by the Promoter and Brisbane Heat for promotional, marketing, publicity and related purposes in any media or format, whether now known or developed in the future, including but not limited to:
 - (i) websites, social media channels, applications, digital platforms, e-newsletters, newsletters and other online communications;
 - (ii) print publications, magazines, newspapers, brochures, flyers, reports, presentations, displays, signage, marketing collateral and promotional materials;
 - (iii) television, radio, podcasts and other broadcast or audiovisual media;

- (iv) media releases, public relations materials, communications, documents and publications produced, published, distributed or authorised by the Promoter or Brisbane Heat; and
 - (v) any other advertising, promotional, commercial, educational or corporate communications used or published by the Promoter or Brisbane Heat, or by their respective authorised partners, sponsors, agencies and service providers.
- (d) recordings and/or filming of the winner notification call, the winner's attendance in person at the Brisbane Heat v Sydney Thunder Big Bash League match scheduled for **17 January 2027 at The Gabba, Brisbane**, and the publication of such content through the Promoter's communications channels;
- (e) a follow-up interview conducted by the Promoter and used for promotional and marketing purposes; and
- (f) acknowledge and agree that attendance in person at the Brisbane Heat v Sydney Thunder Big Bash League match scheduled for **17 January 2027 at The Gabba, Brisbane**, for the purpose of prize presentation, promotional activities and content creation, is an important component of the Prize. Where the winner is unable to attend for reasons beyond their reasonable control, the Promoter may determine an alternative Prize presentation arrangement.

3.5 Acceptance of Terms

By submitting an entry, each entrant acknowledges that they have read, understood and agree to be bound by these Terms and Conditions.

4. Entry Conditions and Verification/Disqualification:

4.1 Entry Conditions:

- a) To enter the Promotion, entrants must satisfy the Eligibility Criteria set out in Clause 3 and complete an eligible entry during the Promotion Period.
- b) Entrants entering via Method 1 must complete and submit the official online entry form and provide all requested information, including their full name, email address and telephone number.
- c) Entrants entering via Method 2 must purchase one or more Brisbane Heat tickets through the Ticketek website during the Promotion Period and provide any required consent to participate in the Promotion.
- d) As a condition of entry to this Promotion (either by Method 1 or Method 2), entrants consent and agree to receiving marketing communications from Queensland Country Bank. Entrants who consent to receive marketing communications may withdraw their consent at any time by using the "unsubscribe" facility in the communication or by contacting the Promoter.
- e) Each entrant is responsible for ensuring that all information submitted to the Promoter is true, accurate and complete.

- f) Eligible entrants may receive a maximum of two (2) entries into the Promotion in accordance with Clause 3.2.
- g) The winner is expected to attend in person at the Brisbane Heat v Sydney Thunder Big Bash League match scheduled to be held at 6:15pm (AEST) on 17 January 2027 at The Gabba, Brisbane.
- h) The Prize includes:
 - (i) **\$50,000 AUD**, paid by electronic funds transfer to the winner's nominated Australian bank account;
 - (ii) two (2) tickets to the Queensland Country Bank Deck ("The Backyard") for the Brisbane Heat v Sydney Thunder Big Bash League match scheduled to be held on 17 January 2027 at The Gabba, Brisbane (being the match referred to in clause 4.1(g));
 - (iii) where the winner ordinarily resides outside the Brisbane metropolitan area:
 - 1. up to two (2) nights' accommodation at a minimum four-star hotel selected by the Promoter, to a maximum value of **\$2,000.00 AUD (incl GST)**;
 - 2. return economy airfares for the winner and one (1) companion, as selected by the Promoter to a maximum value of **\$3,000.00 AUD (incl GST)**; and
 - 3. a travel allowance of up to **\$500 AUD** to assist with reasonable travel expenses associated with attending the match, paid by electronic funds transfer to the winner's nominated Australian bank account.
- i) **Attendance at the match referred to in clause 4.1(g) is an important component of the Prize. Where the winner is unable to attend for reasons beyond their reasonable control, the Promoter may determine an alternative prize presentation arrangement.**
- j) By entering the Promotion, entrants acknowledge that Queensland Country Bank may contact them in relation to the administration of the Promotion.

4.2 Verification and Disqualification

- a) The Promoter reserves the right, at any time, to verify the validity of entries and the eligibility of entrants, including by requesting proof of identity, age and place of residence.
- b) The Promoter may, in its sole discretion, disqualify any entrant who it reasonably believes has:
 - (i) breached these Terms and Conditions;
 - (ii) tampered with the entry process; or
 - (iii) engaged in unlawful, misleading, deceptive or improper conduct that may compromise the fair and proper conduct of the Promotion.
- c) Without limitation, entries generated through automated means, scripts, bots, artificial intelligence tools or any other system designed to circumvent the intended entry process may be declared invalid.
- d) The Promoter may, acting reasonably, accept or reject any entry containing an error or omission.

- e) Entries that are incomplete, indecipherable, misleading or otherwise non-compliant with these Terms and Conditions will be deemed invalid.
- f) In the event of a dispute concerning the identity of an entrant, the Promoter reserves the right to determine the entrant's identity in its sole discretion.
- g) If a dispute arises regarding the conduct of the Promotion, the Promoter will consider any information provided by the entrant and determine the matter acting reasonably and in accordance with applicable law.
- h) A failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

The Promoter reserves all rights to take any lawful action and pursue any remedy available to it in respect of any breach of these Terms and Conditions.

5. **Prize Details ("the Prize")**

- a) One (1) winner will be selected in accordance with Clause 6.
- b) The winner will receive the following Prize package:
 - (i) **\$50,000 AUD**, paid by electronic funds transfer to the winner's nominated Australian bank account;
 - (ii) two (2) tickets to the Queensland Country Bank Deck ("The Backyard") for the Brisbane Heat v Sydney Thunder Big Bash League match scheduled to be held on 17 January 2027 at The Gabba, Brisbane;
 - (iii) where the winner ordinarily resides outside the Brisbane metropolitan area:
 - i. up to two (2) nights' accommodation at a minimum four-star hotel selected by the Promoter, to a maximum value of **\$2,000.00 AUD (incl GST)**;
 - ii. return economy airfares for the winner and one (1) companion, as selected by the Promoter to a maximum value of **\$3,000.00 AUD (incl GST)**; and
 - iii. a travel allowance of up to **\$500 AUD** to assist with reasonable travel expenses associated with attending the match, paid by electronic funds transfer to the winner's nominated Australian bank account.
- c) If the **Brisbane Heat v Sydney Thunder match scheduled for 17 January 2027** is cancelled, postponed, abandoned or materially altered, the Promoter may, acting reasonably, substitute attendance at another Brisbane Heat fixture or otherwise vary the promotional activity associated with the Prize.
- d) The winner and any companion attending the Brisbane Heat v Sydney Thunder Big Bash League match as part of the Prize must comply with all applicable venue, ticketing, event organiser and attendance requirements. Failure to do so may result in refusal of entry to, or removal from, the venue or event, in which case the Promoter will have no further obligation to provide compensation in respect of the affected component of the Prize.
- e) Only one (1) Prize will be awarded during the Promotion.
- f) Travel arrangements will be determined by the Promoter in its absolute discretion. Any travel costs exceeding the travel allowance included in the Prize are the responsibility of the winner. The Promoter is not responsible for travel insurance, personal expenses, meals, incidentals or any other costs not expressly included in the Prize.
- g) Any costs associated with accepting or using the Prize that are not expressly included in clause 5(b), including any travel costs exceeding the travel allowance, are the responsibility of the winner.
- h) Except as expressly stated in these Terms and Conditions, the Prize, or any unused portion of the Prize, is not transferable, exchangeable or redeemable for cash.

- i) If any component of the Prize becomes unavailable for any reason beyond the Promoter's reasonable control, the Promoter may substitute that component with an item or benefit of equal or greater value, subject to applicable law.
- j) The total prize pool is up to \$55,500 AUD.

6. Draw Details

- a) One (1) winner will be determined by a random draw from all eligible entries received during the Promotion Period.
- b) The draw will take place at 11:00am (AEST) on Monday, 4 January 2027 at the Promoter's office located at Level 1, 333 Ross River Road, Aitkenvale QLD 4814.
- c) The draw will be conducted using a random electronic selection process. Records of the draw will be retained by the Promoter.
- d) The Promoter may draw and record reserve entries in order at the time of the original draw. Reserve entries may be selected as the winner where a winning entry is deemed invalid, a winner is ineligible, or the Prize is otherwise forfeited or unclaimed.

7. Winner Notification and Prize Collection

- a) The winner will be notified by telephone and/or email using the contact details provided in their entry.
- b) Reasonable attempts will be made to contact the winner by 5:00pm (AEST) on the day of the draw.
- c) The winner must confirm acceptance of the Prize and provide any information reasonably requested by the Promoter within 72 hours of being notified as the winner, or such later date approved by the Promoter. Failing which the Prize may be deemed forfeited and an alternative winner selected.
- d) Subject to these Terms and Conditions, the cash components of the Prize will be paid by electronic funds transfer to the winner's nominated Australian bank account.
- e) The winner's first initial, surname and postcode may be published on the Promoter's website, social media channels and/or other promotional materials within 30 days of the draw. The winner consents to such publication by accepting the Prize.

8. Unclaimed Prize Draw

- a) If the Prize remains unclaimed at 8:00am (AEST) on 8 January 2027, the Promoter may conduct an Unclaimed Prize Draw at 11:00am (AEST) on 8 January 2027 at the Promoter's office located at Level 1, 333 Ross River Road, Aitkenvale QLD 4814.
- b) Any winner selected in the Unclaimed Prize Draw must satisfy the Eligibility Criteria in Clause 3.

9. Prize Conditions

Except as expressly stated in these Terms and Conditions, the Prize, or any unused portion of the Prize, is not transferable, exchangeable or redeemable for cash.

10. Taxation and Financial Implications

Entrants should obtain their own independent taxation, financial and legal advice regarding any implications arising from the acceptance of the Prize.

11. Release

To the maximum extent permitted by law, entrants release and hold harmless the Promoter, Queensland Cricket, Brisbane Heat, Cricket Australia, Cricket Australia Member Organisations, and each of their respective directors, officers, employees, contractors and agents, from and against any loss, liability, damage, cost or expense arising out of or in connection with the entrant's participation in the Promotion or acceptance and use of the Prize, except to the extent caused by the negligence, fraud or wilful misconduct of those parties.

12. Consumer Rights

Nothing in these Terms and Conditions excludes, restricts or modifies any rights or remedies available under the *Competition and Consumer Act 2010* (Cth) or any other applicable law that cannot lawfully be excluded, restricted or modified.

13. Force Majeure

The Promoter will not be responsible for any delay or failure to perform its obligations under these Terms and Conditions where such delay or failure results from events beyond its reasonable control, including, but not limited to, Acts of God, natural disasters, fire, flood, storm, industrial disputes, acts of terrorism, riots or government action.

14. Lost or Delayed Communications

The Promoter is not responsible for any lost, late, delayed, misdirected, incomplete or incorrectly submitted entries or communications due to technical disruptions, network congestion or any other reason beyond the Promoter's reasonable control.

15. Social Media Disclaimer

This Promotion is in no way sponsored, endorsed, administered by, or associated with Meta, Facebook, Instagram, TikTok, X (formerly Twitter) or any other social media platform through which the Promotion may be advertised or promoted.

16. Privacy Notice

- a) The Promoter collects personal information in order to conduct and administer the Promotion, verify eligibility, contact entrants and award the Prize.
- b) Personal information may be disclosed to third parties assisting with the administration of the Promotion, including contractors, service providers, Prize suppliers and promotional partners.
- c) As a condition of entry to this Promotion (either by Method 1 or Method 2), entrants consent and agree to receiving marketing communications from Queensland Country Bank. Entrants who consent to receive marketing communications may withdraw their consent at any time by using the "unsubscribe" facility in the communication or by contacting the Promoter.
- d) By entering the Promotion through Method 2, entrants consent to Ticketek, and/or Brisbane Heat providing their personal information to the Promoter for the purposes of administering the Promotion, verifying eligibility, conducting the draw, contacting entrants and awarding the Prize.
- e) The Promoter will collect, use and disclose personal information in accordance with the *Privacy Act 1988* (Cth), the Australian Privacy Principles and the Promoter's Privacy Policy.

- f) Failure to provide requested personal information may result in an entrant being unable to participate in the Promotion or claim the Prize.
- g) All entries become the property of the Promoter. Some of the Promoter's service providers may be located overseas or utilise cloud-based storage solutions. As a result, personal information may be disclosed to, or stored in, countries including the United States of America, United Kingdom, Serbia, Singapore, India, Indonesia, South Africa, France, Germany, Brazil, Sweden and Ireland.
- h) The Promoter's Privacy Policy is available at:
<https://www.queenslandcountry.bank/help-info/privacy-policy/>
- i) The Privacy Policy outlines how individuals may access, update or correct their personal information, and how to make a complaint regarding the handling of personal information.
- j) For privacy enquiries, please contact:

Privacy Officer

Queensland Country Bank Limited

PO Box 679

Aitkenvale QLD 4814

Phone: 1800 075 078

Email: privacy@queenslandcountry.bank

17. Program Interruption

If, for any reason beyond the Promoter's reasonable control, the Promotion is not capable of running as planned, including due to fraud, technical failures or any other cause affecting the administration, security, fairness, integrity or proper conduct of the Promotion, the Promoter reserves the right, subject to any applicable laws, to cancel, terminate, modify or suspend the Promotion.