

QUEENSLAND COUNTRY BANK
'Exclusive Member Ballot'

Terms and Conditions

Instructions on how to enter and prizes form part of these terms and conditions.

Section 1: General Information

1. **Promoter:** Queensland Country Bank Limited (ABN 77 087 651 027 AFSL/Australian Credit Licence 244 533) trading under the registered business name of 'Queensland Country', 333 Ross River Road, Aitkenvale QLD 4814. The Promoter can be contacted on 1800 075 078.
2. **Promotion Period:** The Promotion will run from 2.00pm on Friday, 24 July 2026 until 10.00am on Wednesday, 11 November 2026.
3. **Eligibility:** To be eligible to enter the draw, entrants must satisfy the following criteria:
 - (a) Complete the online form on the Queensland Country Bank website:
<https://www.queenslandcountry.bank/member-ballot>
 - (b) All entrants must be a Queensland Country Bank Member;
 - (c) All entrants must be 18 years and over;
 - (d) All entrants must be a resident of Queensland to enter during the promotion period;
 - (e) Entrants cannot be a director, employee or an immediate family member of a director or employee, of the Promoter or its related entities;
 - (i) **Immediate family member** - includes your spouse or partner, your (or your spouse's) children, parents or other relatives, provided these live permanently with you;
 - (f) Consent to the publication of the winner's name and images by the Promoter across various media channels, including but not limited to the following:
 - (i) The Promoter's website;
 - (ii) The Promoter's social media;
 - (iii) Print and other media publications produced by the Promoter or under the authorisation of the Promoter;
 - (iv) Other social media, websites and print, including, but not limited to newsletters, e-newsletters, displays, reports, marketing collateral, presentations at the Promoter's discretion and authority;
 - (v) Other documents as the Promoter directs;
 - (g) Agree to the terms and conditions of this Promotion.

4. Entry conditions and verification/disqualification:

4.1 Entry Conditions:

- a) Entrants may enter the Promotion by satisfying all eligibility criteria.
- b) Entrants must submit their details (full name, email and phone number) via the official entry form on the Queensland Country Bank landing page
- c) By entering this ballot, entrants consent to receiving marketing communication from Queensland Country Bank. Entrants may opt out of these communications at any time by click the “unsubscribe” link located at the bottom of each email.
- d) Only one (1) entry per person.
- e) Entrants must agree to these terms and conditions.

4.2 Verification and disqualification

- a) The promoter reserves the right at any time to verify the validity of entries and the eligibility of the entrants, including confirming identity, age and place of residence.
- b) The Promoter may, as its sole discretion, disqualify and individual it reasonably believes has breached these Terms and Conditions, tampered with the entry process
- c) Entries are incomplete or indecipherable will be deemed invalid.
- d) In the event of a dispute regarding the identity of an entrant, the promoter reserves the right to determine the entrants identity as its sole discretion.

5. Prize details: Each entrant has the chance to win one (1) double pass (two (2) General Admission tickets) per event.

The total number of tickets available in this Promotion is 70, distributed across all events in Townsville, as follows:

Prize 1: Wallabies vs Japan (15 August 2026): 20 Cat 1 GA tickets | Queensland Country Bank Stadium | Total Value: \$1,700.00 incl. GST

Prize 2: AUSX Supercross (3 October 2026): 10 Cat A GA Tickets | Queensland Country Bank Stadium | Total Value: \$711.00 incl. GST

Prize 3: Rugby League World Cup: Australia vs Cook Islands (31 October 2026): 10 Cat A GA tickets | Queensland Country Bank Stadium | Total Value: \$990.00

Prize 4: Foo Fighters Concert (7 November 2026): 10 Cat A GA Tickets | Queensland Country Bank Stadium | Total Value: \$2,499.00 incl. GST

Prize 5: Guns N Roses (2 December 2026): 20 Cat A GA Tickets | Queensland Country Bank Stadium | Total Value: \$8,000.00 incl. GST

Total Prize Pool: \$13,900.00 incl. GST, covering a total of 70 tickets.

The prize will be redeemed by the Promoter delivering the prize to the Prize Winner's nominated email address.

Note: Travel, meals, drinks, accommodation and incidental are not included.

6. Draw details: The prize winners for each event will be determined by a random draw of all entrants that satisfied the eligibility criteria in Clause 3.

Entrants can only win one (1) prize.

- I. **Prize 1: Wallabies vs Japan** – Winners will be drawn on Wednesday 5 August at 11.00am at the Promoters Head Office. Winners will be notified via email by 5.00pm on the same day.
 - II. **Prize 2: AUSX Supercross** – Winners will be drawn on Wednesday 16 September at 11.00am at the Promoters Head Office. Winners will be notified via email by 5.00pm on the same day.
 - III. **Prize 3: Australia Kangaroos vs Cook Islands** – Winners will be drawn on Wednesday 14 October at 11.00am at the Promoters Head Office. Winners will be notified via email by 5.00pm on the same day.
 - IV. **Prize 4: Foo Fighters Concert** – Winners will be drawn on Wednesday 21 October at 11.00am at the Promoters Head Office. Winners will be notified via email by 5.00pm on the same day.
 - V. **Prize 5: Guns N Roses** – Winners will be drawn on Wednesday 11 November at 11.00am at the Promoters Head Office. Winners will be notified via email by 5.00pm on the same day.
7. Collection details: Prize winners will be issued their tickets via the email address provided in the online entry form referenced in Clause 3(a). Tickets will be issued no later than four (4) business days prior to the commencement of the relevant event.
 8. Re-draw details: In the event that a winner requests the tickets to be reallocated, a redraw will be conducted by the Promoter at 11.00am, **2 business days** prior to the commencement of the relevant event, at the address specified in Clause 1. The new prize winner drawn under this Clause 8, will be determined by random draw and is subject to entrants satisfying the eligibility criteria in Clause 3.
 9. Prize non-refundable: The prize is non-refundable, non-transferable and cannot be taken in any form other than that provided in Clause 5 of these terms and conditions. Tickets

are strictly non-transferable and cannot be exchanged or relocated to any section of the venue, including areas designated for accessible or disabled seating. **Accessible and disabled seating is limited, and Queensland Country does not receive an allocation in these areas.**

10. Taxation & Financial Implications: In entering this Promotion entrants undertake to obtain their own advice in respect to any taxation or other financial implications which may arise in consequence of receiving the prize.
11. Release: To the extent permissible by law, you release the Promoter, the Promoter's related entities, and any related entities, its and their respective directors, officers, employees and agents from any causes of action, loss, liability, damage, personal injury, expense (including any claim for legal expenses), cost or charge sustained or in any way incurred by you (including any indirect or consequential loss) in connection with your participation in the Promotion and the prize package.
12. Force Majeure: The Promoter will not be responsible or liable for any loss, cost or damage arising out of any act, omission, failure or delay by the Promoter, which is due to an act of god, riots, acts of terrorism, storms, fire, any labour or industrial dispute, any strike, and other acts which are not reasonably within the control of the Promoter.
13. Lost or delayed communications: The Promoter will not be responsible for any delayed, lost or misdirected mail or any other communication.
14. Privacy Notice: In participating in this Promotion the entrant consents to the Promoters lawful collection, use and disclosure of your personally identifiable information, in marketing and promotional activities, in accordance with the Privacy Act of 1988 (Cth) and the Australian Privacy Principles governing the use of personal information. The Entrant's personal information will be collected by the Promoter and stored securely in the Promoter's database. This personal information may be used by the Promoter for future marketing communications about its products and services, including electronic contact with entrants and undertaking market research. Personal information is collected to facilitate participation in this promotion and may be disclosed to third parties such as contractors, agents, prize suppliers, and service providers assisting in the conduct of the promotion. Failure to provide the requested personal information may result in ineligibility to enter or claim a prize.

All entries become the property of the Promoter. Some of the Promoter's service providers may be located overseas or use cloud-based storage solutions. As a result, personal information may be disclosed to or stored in countries including the United

States of America, United Kingdom, Serbia, Singapore, India, Indonesia, South Africa and France.

The Promoter is bound by the Australian Privacy Principles under the Privacy Act 1988 (Cth) and adheres to its Privacy Policy, available at <https://www.queenslandcountry.bank/help-info/privacy-policy/>. The Privacy Policy outlines how entrants can access, update, or correct their personal information held by the Promoter, and how to lodge a complaint regarding any potential breach of the Australian Privacy Principles or other applicable privacy laws, including how such complaints will be managed.

If entrants require further clarification or have any concerns regarding privacy, confidentiality, or data usage, please contact the Grant Provider:

- In person at any branch of the Grant Provider
- Phone 1800 075 078
- Email: privacy@queenslandcountry.bank
- In writing to:
Privacy Officer

Queensland Country Bank Limited

PO Box 679

Aitkenvale QLD 4814

15. Program Interruption: The Promoter, in its sole discretion, reserves the right to cancel, suspend, terminate or modify the Promotion if fraud, technical failures or any other factor beyond the Promoter's reasonable control adversely affect the Promoter's ability to conduct the Promotion as described in these terms and conditions.