

# Rain, hail or shine!

## My handy storm preparation checklist

Severe weather can strike at any time and preparation is key to limiting damage. As supporters of the good work done by the state emergency services, we want to guide you with keeping yourself and the things you love safe in the event of a storm - because what you do now can make a big difference when the storm hits.

Check out our tips below.

Remember - in severe weather, some damage to your property can happen no matter how well you've prepared - make sure you're **adequately insured**.

### 1. Before the storm

- Clean gutters and downpipes and check the roof for leaks
- Sweep debris away from drains and clear any that are blocked
- Trim tree branches near the house
- If you live in a cyclone-prone area, it's a good idea to fit permanent shutters or metal screens to glass windows and doors.

### 3. Before the storm

- The priority is to keep yourself, your family and pets safe during the storm.
- Learn more about what you can do to help protect your family at [www.stormsafe.com.au](http://www.stormsafe.com.au).

### 4. After the storm

- Check your home for damage to windows, walls or roof. If you need to make a claim contact us on 132480
- If you need emergency assistance call your local State Emergency Service by visiting the [Emergency Alert \(www.emergencyalert.gov.au\)](http://www.emergencyalert.gov.au) website and selecting your relevant state.
- If returning to your home, make sure electricity and gas are off before going inside. If you need light, only use a torch until you're sure there's no gas around

Remove what excess water you can and mop waterlogged carpets

Throw out food that's been in contact with floodwater and boil water until supplies have been declared safe

Check your smoke detectors are still working

Don't use electrical items that are wet. Have them and gas appliances professionally tested as soon as possible.

For more information on insurance products provided by our insurance partner CGU insurance [visit here](#).

This page provides general advice that has been sourced from emergency services. For up-to-date and specific advice relating to the risks in your area please speak to your local council or emergency services.

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