

2024 'Rockhampton Capricorn Promotion ' Terms and Conditions

Instructions on how to enter and prizes form part of these terms and conditions.

Section 1: General Information

1. **Promoter:** Queensland Country Bank Limited (ABN 77 087 651 027), 333 Ross River Road, Aitkenvale QLD 4814. The Promoter can be contacted on 1800 075 078.
2. **Promotion Period:** The Promotion will run between 8:00am on Saturday 31 August 2024 to 11.59pm Saturday 31 August, at various locations throughout Queensland as part of ongoing Sponsorship Activations.
3. **Eligibility:** To be eligible to enter the draw, entrants must satisfy the following criteria:
 - (a) Attend a Queensland Country Bank hosted event during the Promotion Period;
 - (b) Be aged eighteen (18) or over and a resident of Queensland during the Promotion Period;
 - (c) Complete the 'Survey' with a Queensland Country Bank (QCB) representative at the promotion venue during the Promotion Period. Entrants will receive one entry per survey completed, and are limited to one entry per event;
 - (d) Entrants cannot be a director, employee or an immediate family member of a director or employee, of the Promoter or its related entities or the Sponsored entity or its related entities:
 - (i) **Immediate family member** - includes your spouse or partner, your (or your spouse's) children, parents or other relatives, provided these live permanently with you;
 - (e) Agree to the terms and conditions of this Promotion.
4. **Entry conditions:** Entrants may enter the Promotion by satisfying all eligibility criteria. Entries from previous draws will not be included in subsequent draws.
5. **Prize details:** There are four (4) prizes which will be awarded to the top 4 prize winners. First drawn winner will win the Platinum tier, Second the Gold Tier, Third the Silver Tier and fourth the Bronze Tier, listed below:
 - (a) The prizes consist of:
 - First Prize - Platinum Tier: \$250 Millenium Comic Voucher
 - Second Prize - Gold Tier: \$125 Millenium Comic Voucher
 - Third Prize - Silver Tier: \$75 Millenium Comic Voucher
 - Fourth Prize - Bronze Tier: \$50 Millennium Comic Voucher

The combined total amount is \$450.00

6. **Draw details:** The prize winners will be determined by a random draw of all entrants that satisfied the eligibility criteria in Clause 3. The prize draw will take place at 10.00am on Friday 6 September 2024 at the Promoter's Head Office at the address provided in clause 1.
7. **Collection details:** The prize winner will be notified by phone on the day of the draw and receive instructions how to collect the prize.

8. Re-draw details: A re-draw will be conducted by the Promoter, at the address provided in Clause 1, in respect of any prize/s that remain unclaimed five days after the initial draw. Prize winners drawn under this Clause 8 will be determined by random draw and is subject to entrants satisfying the eligibility criteria in Clause 3.
9. Prize non-refundable: The prize is non-refundable, non-transferable and cannot be taken in any form other than that provided in Clause 5 of these terms and conditions.
10. Release: To the extent permissible by law, you release the Promoter, the Promoter's related entities, Sponsors and any related entities, its and their respective directors, officers, employees and agents from any causes of action, loss, liability, damage, personal injury, expense (including any claim for legal expenses), cost or charge sustained or in any way incurred by you (including any indirect or consequential loss) in connection with your participation in the Promotion and the prize package.
11. Force Majeure: The Promoter will not be responsible or liable for any loss, cost or damage arising out of any act, omission, failure or delay by the Promoter which is due to an act of god, riots, acts of terrorism, storms, fire, any labour or industrial dispute, any strike, and other acts which are not reasonably within the control of the Promoter.
12. Lost or delayed communications: The Promoter will not be responsible for any delayed, lost or misdirected mail or any other communication.
13. Privacy Notice: In participating in this Promotion entrants agree to the lawful collection, use and disclosure of their personal information as authorised under the Privacy Act 1988 and in accordance with the Promoter's privacy policy. During the course of the Promotion, personal information will be collected by the Promoter for the purposes of undertaking market research, promoting its products and services and those of its related entities and business partners and also to award the prize. As part of this process personal information may be provided to third parties. All information will be treated in accordance with the Promoter's privacy policy, a copy of which can be obtained from www.queenslandcountry.bank or any branch of the Promoter.

The Promoter may contact the prize winner to obtain permission to use their name and image for any promotional activities following the Promotion and/or to invite them to enter other promotions conducted by the Promoter.

Entrants are able to request access to their personal information collected by the Promoter during the Promotion by contacting the Promoter:

- a. In person at any branch of the Promoter
 - b. By phone call to 1800 075 078
 - c. By email to info@queenslandcountry.bank
 - d. In writing to: Privacy Officer, Queensland Country Bank Limited, PO Box 679, Aitkenvale QLD 4814.
14. Program Interruption: The Promoter, in its sole discretion, reserves the right to cancel, suspend, terminate or modify the Promotion if fraud, technical failures or any other factor beyond the Promoter's reasonable control adversely affect the Promoter's ability to conduct the Promotion as described in these terms and conditions.