

QUEENSLAND COUNTRY BANK
'Brisbane Heat: Member Ballot 25/26 Season'

Terms and Conditions

Instructions on how to enter and prizes form part of these terms and conditions.

Section 1: General Information

1. Promoter: Queensland Country Bank Limited (ABN 77 087 651 027 AFSL/Australian Credit Licence 244 533) trading under the registered business name of 'Queensland Country', 333 Ross River Road, Aitkenvale QLD 4814. The Promoter can be contacted on 1800 075 078.
2. Promotion Period: The Promotion will run from 9.00am on Tuesday, 21 October 2025 until 5.00pm on Friday, 9 January 2026.
3. Eligibility: To be eligible to enter the draw, entrants must satisfy the following criteria:
 - (a) Complete the online form on the Queensland Country Bank website:
<https://www.queenslandcountry.bank/heat-ballot>
 - (b) All entrants must be a Queensland Country Bank Member;
 - (c) All entrants must be 18 years and over;
 - (d) All entrants must be a resident of Queensland to enter during the promotion period;
 - (e) Entrants cannot be a director, employee or an immediate family member of a director or employee, of the Promoter or its related entities;
 - (i) **Immediate family member** - includes your spouse or partner, your (or your spouse's) children, parents or other relatives, provided these live permanently with you;
 - (f) Consent to the publication of the winner's name and images by the Promoter across various media channels, including but not limited to the following:
 - (i) The Promoter's website;
 - (ii) The Promoter's social media;
 - (iii) Print and other media publications produced by the Promoter or under the authorisation of the Promoter;
 - (iv) Other social media, websites and print, including, but not limited to newsletters, e-newsletters, displays, reports, marketing collateral, presentations at the Promoter's discretion and authority;
 - (v) Other documents as the Promoter directs;
 - (vi) Brisbane Heat's website, social media and e-newsletters.
 - (g) Agree to the terms and conditions of this Promotion.
4. Entry conditions: Entrants may enter the Promotion by satisfying all eligibility criteria. Entrants will receive one entry per ballot form completed.

5. Prize details: Each entrant has the chance to win a double pass (two gold tickets) or family pass (four gold tickets) per game.

The total number of tickets available in this Promotion is 900, distributed across both WBBL and BBL games, as follows:

- **WBBL Games:**

- Brisbane Heat vs Melbourne Renegades (9th November 2025): 100 Gold GA Tickets | Allan Border Field | Total Value: \$2,500 incl. GST.
- Brisbane Heat vs Perth Scorchers (12th November 2025): 100 Gold GA Tickets | Allan Border Field | Total Value: \$2,500 incl. GST.
- Brisbane Heat vs Sydney Thunder (21st November 2025): 100 Gold GA Tickets | Allan Border Field | Total Value: \$2,500 incl. GST.
- Brisbane Heat vs Melbourne Stars (23rd November 2025): 100 Gold GA Tickets | Allan Border Field | Total Value: \$2,500 incl. GST.

- **BBL Games:**

- Brisbane Heat vs Perth Scorchers (19th December 2025): 100 Gold GA Tickets | The Gabba | Total Value: \$7,500 incl. GST.
- Brisbane Heat vs Adelaide Strikers (27th December 2025): 100 Gold GA Tickets | The Gabba | Total Value: \$7,500 incl. GST.
- Brisbane Heat vs Melbourne Stars (2nd January 2026): 100 Gold GA Tickets | The Gabba | Total Value: \$7,500 incl. GST.
- Brisbane Heat vs Sydney Thunder (10th January 2026): 100 Gold GA Tickets | The Gabba | Total Value: \$7,500 incl. GST.
- Brisbane Heat vs Sydney Sixers (18th January 2026): 100 Gold GA Tickets | The Gabba | Total Value: \$7,500 incl. GST.

Total Prize Pool: \$47,500 incl. GST, covering a total of 900 tickets.

Note: Travel and accommodation are not included.

6. Draw details: The prize winner will be determined by a random draw of all entrants that satisfied the eligibility criteria in Clause 3.

The prize draw for each game will occur at 9.00am AEST, **10 business days** prior to the commencement of the relevant game, at the Promoter's office at the addresses provided in Clause 1.

7. Re-draw details: In the event that a winner requests the tickets to be reallocated, a redraw will be conducted by the Promoter at 11.00am, **8 business days** prior to the commencement of the relevant game, at the address specified in Clause 1. The new prize winner drawn under this Clause 8, will be determined by random draw and is subject to entrants satisfying the eligibility criteria in Clause 3.
8. Collection details: Prize winners will be notified via email submitted in the online form referenced in Clause 3(a) at least **8 business days** prior to the commencement of the relevant game. Winners will be provided with a unique code where they will redeem their tickets online.

9. Prize non-refundable: The prize is non-refundable, non-transferable and cannot be taken in any form other than that provided in Clause 5 of these terms and conditions.
10. Taxation & Financial Implications: In entering this Promotion entrants undertake to obtain their own advice in respect to any taxation or other financial implications which may arise in consequence of receiving the prize.
11. Release: To the extent permissible by law, you release the Promoter, the Promoter's related entities, the Brisbane Heat Pty Ltd and any related entities, its and their respective directors, officers, employees and agents from any causes of action, loss, liability, damage, personal injury, expense (including any claim for legal expenses), cost or charge sustained or in any way incurred by you (including any indirect or consequential loss) in connection with your participation in the Promotion and the prize package.
12. Force Majeure: The Promoter will not be responsible or liable for any loss, cost or damage arising out of any act, omission, failure or delay by the Promoter, which is due to an act of god, riots, acts of terrorism, storms, fire, any labour or industrial dispute, any strike, and other acts which are not reasonably within the control of the Promoter.
13. Lost or delayed communications: The Promoter will not be responsible for any delayed, lost or misdirected mail or any other communication.
14. Privacy Notice: In participating in this Promotion you consent to the Promoters lawful collection, use and disclosure of your *personally identifiable information*, in marketing and promotional activities, in accordance with the Privacy Act of 1988 (Cth) and the Australian Privacy Principles governing the use of personal information. During the course of the Promotion, personal information will be collected by the Promoter for the purposes of undertaking market research, promoting its products and services and those of its related entities and business partners and also to award the prize. As part of this process personal information may be provided to third parties.

All information will be treated in accordance with the Promoters Privacy and Credit Reporting Policy (Privacy Policy), a copy of which can be obtained from [Privacy Policy | Queensland Country Bank](#). Our Privacy Policy contains information about our management of your personal information including how you may access and seek correction of your personal information and how you may complain if you believe we may have breached your privacy and how we will deal with such a complaint.

If applicants require further clarification or have any concerns regarding privacy, confidentiality, or data usage, please contact the Grant Provider:

- In person at any branch of the Grant Provider
- Phone 1800 075 078
- Email: privacy@queenslandcountry.bank
- In writing to:
Privacy Officer

Queensland Country Bank Limited
PO Box 679
Aitkenvale QLD 4814.

15. Program Interruption: The Promoter, in its sole discretion, reserves the right to cancel, suspend, terminate or modify the Promotion if fraud, technical failures or any other factor beyond the Promoter's reasonable control adversely affect the Promoter's ability to conduct the Promotion as described in these terms and conditions.