

## ‘Switch to our new BSB’ Terms and Conditions

Instructions on how to enter and prizes form part of these terms and conditions.

### Section 1: General Information

1. **Promoter:** Queensland Country Bank Limited (ABN 77 087 651 027 AFSL/Australian Credit Licence 244 533), 333 Ross River Road, Aitkenvale QLD 4814. The Promoter can be contacted on 1800 075 078.
2. **Promotion Period:** The Promotion will run between 12:00am on Wednesday, 1 March 2023 until 11:59pm on Wednesday, 31 May 2023 (AEST).
3. **Eligibility:** To be eligible to enter the draw, entrants must satisfy the following criteria:
  - (a) Utilise BSB 654-000 for any debit and credit transaction during the Promotion Period. Entrants will receive one entry for each transaction. Entries from previous draws are excluded from subsequent draws;
  - (b) Must be a resident of Queensland during the Promotion Period;
  - (c) not be a director, employee or an immediate family member of a director or employee, of the Promoter or its related entities
    - (i) **Immediate family member** - includes your spouse or partner, your (or your spouse’s) children, parents or other relatives, provided these live permanently with you;
  - (d) Agree to the terms and conditions of this Promotion.
4. **Entry conditions:** Entrants may enter the Promotion by satisfying all eligibility criteria. A person may elect not to enter the Promotion by informing the Promoter by writing to the Promoter at the address provided in clause 1 before the closing date of the Promotion.
5. **Prize details:** There will be three (3) prizes awarded during the Promotion Period.
  - (a) Each prize consists of one (1) \$1,000 Prepaid Visa Debit gift card.

The prize winner is subject to the Prepaid Visa Debit Gift Card terms and conditions, details of which are provided with the gift card.

The total value of the prizes is \$3,000.
6. **Draw details:** The prize winner will be determined by random draw of all entrants that satisfied the eligibility criteria in Clause 3, with three draws taking place at 12pm on:
  - (a) Draw one: Friday, 7 April 2023
  - (b) Draw two: Monday, 8 May 2023
  - (c) Draw three: Wednesday, 7 June 2023

At the Promoter’s Head Office at the address provided in Clause 1.

The first entrant drawn from each draw who satisfy the eligibility criteria will receive a prize.

7. **Collection details:** The prize winner will be notified by phone or email and will be sent the prize or alternatively the winner can collect from a Queensland Country branch.
8. **Prize non-refundable:** The prize is non-refundable, non-transferable and cannot be taken in any form other than that provided in Clause 5 of these terms and conditions.
9. **Release:** To the extent permissible by law, you release the Promoter, the Promoter's related entities and any related entities, its and their respective directors, officers, employees and agents from any causes of action, loss, liability, damage, personal injury, expense (including any claim for legal expenses), cost or charge sustained or in any way incurred by you (including any indirect or consequential loss) in connection with your participation in the Promotion and the prize package.
10. **Force Majeure:** The Promoter will not be responsible or liable for any loss, cost or damage arising out of any act, omission, failure or delay by the Promoter which is due to an act of god, riots, acts of terrorism, storms, fire, any labour or industrial dispute, any strike, and other acts which are not reasonably within the control of the Promoter including any event relating to the COVID-19 virus.
11. **Lost or delayed communications:** The Promoter will not be responsible for any delayed, lost or misdirected mail or any other communication.
12. **Privacy Notice:** In participating in this Promotion entrants agree to the lawful collection, use and disclosure of their personal information as authorised under the Privacy Act 1988 and in accordance with the Promoter's privacy policy. During the course of the Promotion, personal information will be collected by the Promoter in order to award the prize. As part of this process personal information may be provided to third parties. All information will be treated in accordance with the Promoter's privacy policy, a copy of which can be obtained from [www.queenslandcountry.bank](http://www.queenslandcountry.bank) or any branch of the promoter.

The Promoter may contact the prize winners to obtain permission to use their name and image for any promotional activities following the Promotion and/or to invite them to enter other promotions conducted by the Promoter.

Entrants are able to request access to their personal information collected by the Promoter during the Promotion by contacting the Promoter:

  - a. In person at any branch of the Promoter
  - b. By phone call to 1800 075 078
  - c. By fax to 07 4412 3895
  - d. By email to [info@queenslandcountry.bank](mailto:info@queenslandcountry.bank)
  - e. In writing to: Privacy Officer, Queensland Country Bank Limited, PO Box 679, Aitkenvale QLD 4814.
13. **Program Interruption:** The Promoter, in its sole discretion, reserves the right to cancel, suspend, terminate or modify the Promotion if fraud, technical failures or any other factor beyond the Promoter's reasonable control adversely affect the Promoter's ability to conduct the Promotion as described in these terms and conditions.